

Llais Cardiff and Vale are running a new quarterly project between January and March 2025, Getting care and treatment quickly when you need it, to gather the views and experiences of people accessing emergency care services. We will use what we hear to represent your voices to NHS organisations, Local Authorities and Welsh Government.

Have your say. Together we can make a difference.

Have your say online – from January to March 2025 you can scan the QR codes or use the web address to let us know your views on:



Your experience of
111 / Out Of Hours:



Your experience of 111, option 2
Mental Health Service:



Your experience of
the Welsh
Ambulance Service
Trust (WAST):



Your experience of urgent primary
care services (GP, dentist, eye care,
pharmacy):



Your experience of
urgent respite care:



Or join us at one of our public
forums by registering here. See
information below:

For paper copies or to discuss your views, contact us below.

We will also be holding Public Forums across Cardiff & Vale of Glamorgan, to allow people the opportunity to share their experiences in a safe environment.

Experience of 111 / Out Of Hours – Wednesday 5th February 2025, 6pm–8pm

Community Room, ASDA Cardiff Bay, CF11 0JR

Emergency Respite Care – Wednesday 5th March 2025, 6pm–8pm

Colhuw Hall, CF61 Community Centre, Llantwit Major, CF61 1ST

Registration Form: <https://forms.office.com/e/WWgFzdPacs>

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Website: www.llaiscymru.org

