

October 2023

Dear Resident

Pentyrch Surgery Development

We recognise it has been many months since there has been any communication on the Pentyrch Surgery development and therefore wish to update you on the progress of the new surgery and also our plans to move forward with this development.

As a Health Board we remain committed to the Pentyrch branch Surgery development to provide modern, purpose-built primary care facilities to the local population, as well as expanding services within this area.

The only viable site for this development remains the Rhydlafer Drive site, and we are working with Llandaff and Pentyrch Surgeries and other key stakeholders to engage with interested parties, including registered patients and the wider community, to get their views on how we can ensure the new surgery is accessible; an element that emerged as a significant concern during the engagement process.

Whilst it was originally hoped that work would start on site as early as 2021, this has been delayed for a number of reasons, beyond the Health Board's control. These factors have resulted in a significant delay to the programme and we are currently working to agree a clear timeline within which the development will be taken forward, to include a date for works starting on site and expected completion/opening of the new development. We will share information on this once confirmed.

Over the coming months there will be further communication to explore options for ensuring reasonable accessibility to the new surgery including potential transport solutions.

We will be sharing a survey with both patients and the wider community of Pentyrch that can be completed either on-line or in paper format. We are really seeking to understand your needs and we would therefore encourage you to participate in the survey so that we can develop solutions that aim to support patient access to the new surgery.

We hope this helps provide an update on the current situation and the plans for Pentyrch branch Surgery and reassures you we will be working with you to ensure the new surgery is accessible.

Yours sincerely



SUZANNE RANKIN
CHIEF EXECUTIVE