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PENTYRCH COMMUNITY COUNCIL



CYNGOR CYMUNED PENTYRCH

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Stagecoach South Wales

By Email : southwales.enquiries@stagecoachbus.com

January 27 2022

Dear Sirs,

Bus Route 136

Residents have raised serious concerns about the unreliability of Route 136 buses and the detrimental effects that has on their lives.

We would like to understand why the Route 136 service is so unreliable, particularly in comparison with Routes 122 and 124. Is this, in part, because the buses start from different depots and, if so, why does this cause so many delays and cancelled services for Route 136?

Residents have had to wait up to 2 hours for a 136 bus which is completely unacceptable. Why aren't bus cancellations shown properly on the Stagecoach app?

We would appreciate an explanation of the reasons for the poor service on Route 136 and details of how you are working to resolve the problems.

We are collecting the experiences of local people and will be forwarding them to you in due course.

Yours truly,

Helena Fox

Clerc i Cyngor Cymuned Pentyrch
Clerk to Pentyrch Community Council

Cc Cllr Gavin Hill-John, Cardiff Council