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PENTYRCH COMMUNITY COUNCIL



CYNGOR CYMUNED PENTYRCH

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## Village Plan Questionnaire Report: Executive Summary

**Introduction:** PCC serves the villages of Pentyrch, Creigiau, Capel Llanilltern and Gwaelod y Garth. The 13 Councillors represent the villages 6:5:2 respectively. The PCC area is covered by two County Council wards: Pentyrch (Pentyrch & Gwaelod y Garth) and Creigiau (Creigiau & Capel Llanilltern).

**Methodology:** Every household in the PCC area received a hard copy bilingual questionnaire; also available online. 761 valid returns were received; a response rate of 28.2%. Response rates varied with Pentyrch (46.8%) and Creigiau (42.8%) much higher than from Gwaelod Y Garth (10.0%) and Capel Llanilltern (0.4%).

All the information below relates to those who responded to the Questionnaire.

### About Your Household

Most respondents have lived in the PCC area for more than 20 years. Almost two-fifths are retired, while a third are in employment. Just over half are aged 51+, and a quarter aged 0-30. English is by far the preferred language. Just over half of households have a resident with additional needs but almost all felt that there are not enough facilities in the PCC area for people with such needs.

### Pentyrch Community Council

Knowledge and understanding of how PCC conducts its business and how that relates to residents was low. But almost no one felt that PCC was irrelevant to the community. Most people get their information about PCC from the Community Link that is published three times a year and many knew of the PCC website and Facebook page but say PCC could do more to publicize itself.

Over a half knew about the green recycling and food waste bags, library and museum at the PCC office and we have seen an increase in visitors lately.

While some people would consider standing for election for PCC most would not saying they didn't have the time or didn't know enough about the role.

People would like PCC to provide more play facilities, litter collections and help with transport concerns.

### The Wider Community

Community involvement is high with most people feeling that there is a community spirit in their village. Most use the Community Link to find out what's happening in the community as well as word of mouth and noticeboards.

In Creigiau, Tesco and the Post Office are well used but almost no one uses the doctor's surgery and mobile library. In Gwaelod y Garth the recreation ground and pub are used by some but very few use the mobile library or Post Office (but the numbers of people reporting were low). In Pentyrch,

the shops and sports ground are well used but few use the play area or doctor's surgery and almost no one uses the mobile library.

### **Crime / Vandalism / Anti-Social Behaviour**

Almost a quarter of respondents claimed they had experienced or witnessed crime or anti-social behaviour in the community over the past year. This was mostly noise and disturbance followed by vandalism and damage to property. Over half of these incidents were unreported because someone else had reported it or there was a lack of evidence. The most popular suggestions for reducing crime was a higher police presence, activities for young people and CCTV.

Almost everyone feels safe walking around the village or being in their own home, day or night.

### **Transport / Traffic**

Most people were happy with the street lighting in their area but only half with village signage. A quarter found the location of salt bins, and pavements / footpaths to be poor.

Half felt that the bus and train services do not meet the needs of their households although train and bus timetables are easy to access. Almost all believe that Gwaelod Y Garth, Creigiau and Pentyrch should be able to use Rover tickets 7 days a week and all tickets be the same price as Cardiff Bus.

Almost everyone gets to work by car; one-in-ten use the bus. Most walk to the shops, while just under a half drive. About half of households use the bus for their school journey while a third walk. Two-thirds of households drive to medical services.

Most people feel that speeding traffic is a problem in the PCC area. Cardiff Road and Tynant Road, Creigiau were identified as hot spots. The worst times are 8am to noon and 3-6pm. Most people would support a reduction in the speed limit for some but not all roads in the PCC area, speed activated signs and safer crossing points. There was less support for chicanes and road tables and most were against road humps. Despite this, most people feel safe on the village roads as a pedestrian, cyclist or horse rider.

### **Recreation and Leisure Facilities**

Good support for extra space in the PCC area for outdoor sporting and recreation activities such a 5-a-side pitch, more footpaths but willingness to help organize this was very low.

Most households would use dedicated pedestrian and cycle routes from Creigiau, through Pentyrch and Gwaelod Y Garth to the Taff Trail or from Talbot Green to Creigiau to Llandaff for recreational use. One-in-ten said they would use such a facility for commuting to work.

### **Refuse / Recycling / Energy-Saving Initiatives**

Most feel that the current recycling and waste collections by Cardiff Council are adequate. Opinion was split evenly on communal recycling bins in the PCC area.

Half of respondents find dog fouling a problem in their area. Two-fifths of respondents would be happy to pay a small increase in their precept for more dog waste bins to be bought and emptied.

Just over a half of residents would be happy to pay a small increase in the PCC precept for additional services such as litter collection / grass cutting if Cardiff Council can no longer provide them.